

## **Our Code of Conduct**

As a family-run company we represent responsibility, solidity and integrity and we have always felt closely intertwined with our employees, our business partners and our region.

We believe that sustainable action in all areas is the prerequisite for honest and lasting intergenerational success.

As the management we are therefore committed to the principles of the "honourable businessman", we support the UN Sustainable Development Goals and we respect the needs of our stakeholders.

In all our actions we make a conscious effort to treat the environment as carefully as possible and we use resources sparingly.

We conduct our business in a manner that is legally and ethically beyond reproach and we expect the same from our employees.

Each and every employee contributes their skills, ideas and commitment on their own initiative and in the best possible way into their daily work.

Our interactions are characterised by mutual respect, fairness, team spirit, openness, honesty and trust.

We value the health of our workforce very highly and we support the continuous development of safety measures.

Our managers have a special responsibility and pay particular attention to the provisions of the Code of Conduct.



We handle information with care and view the protection of personal data as particularly important.

We maintain long-standing, cooperative relationships with our suppliers and we require a responsible and legally-compliant approach.

Our customers can rely on our high standards of quality in all processes, the joy of continuous improvement along with fairness and efficiency.

We reject any form of advantage granting and any act of corruption in the course of our business activities.

We cherish our region and support its positive development.

Conduct that contravenes our Code of Conduct is not tolerated and can be reported to our office set up for this purpose within the meaning of the Whistleblower Protection Act.

Kathrin Heinrichs

Florian Heinrichs

Dirk Heinrichs

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